

Aurora Mobile's GPTBots.ai Poised for Expansion with Nvidia H20 Chip Sales Resumption in China

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SHENZHEN, China, July 16, 2025 (GLOBE NEWSWIRE) -- Aurora Mobile Limited (NASDAQ: JG) ("Aurora Mobile" or the "Company"), a leading provider of customer engagement and marketing technology services in China, is set to benefit from the recent announcement by Nvidia regarding the resumption of H20 chip sales in China. This development comes at a crucial time for Aurora Mobile's AI agent platform, GPTBots.ai, which is experiencing rapid growth in the global market.

The Significance of Nvidia H20 Chips

Nvidia's H20 chips are well-known for their prowess in AI inference tasks. With a computing performance of 148 TFLOPS@FP16 and 900 gb/s of interconnect bandwidth, these chips offer a competitive edge in the software ecosystem and interconnect capabilities. The H20 chip is currently the most powerful inference accelerator that can be legally exported to China under the existing US regulations. It is optimized for running existing AI models, which is of great relevance to GPTBots.ai's operations.

GPTBots.ai: A Growing Force in the AI Space

GPTBots.ai has been making a strong impact in the technology sector with its end-to-end business platform. It allows businesses to connect AI bots with their enterprise data, services, and workflows. The platform offers a wide range of services, such as text to speech conversion, quote generation, and grammar checking. GPTBots.ai has already demonstrated its value across multiple industries, from retail and e-commerce to finance.

In the retail and e-commerce space, GPTBots.ai has revolutionized customer support. By automating inquiries and providing 24/7 multilingual assistance, it has enhanced user experiences significantly. For instance, after implementing GPTBots.ai, a global gaming platform saw customer satisfaction rise from 70% to 95%, while average response time dropped from 10 minutes to just 15 seconds. GPTBots.ai significantly enhanced the overall customer experience. In the finance industry, GPTBots.ai streamlines customer service, compliance workflows, and risk analysis, reducing operational costs while improving regulatory adherence.

Mr. Weidong Luo, Chairman and Chief Executive Officer of Aurora Mobile, commented, "The resumption of Nvidia H20 chip sales in China is a game-changer for GPTBots.ai. We have seen robust demand for our AI agent platform, and with the enhanced computing power these chips deliver, we are confident that GPTBots.ai will not only meet but exceed our customers' expectations. This milestone brings us significantly closer to our goal of becoming the leading global provider of AI-powered enterprise solutions."

About Aurora Mobile Limited

Founded in 2011, Aurora Mobile (NASDAQ: JG) is a leading provider of customer engagement and marketing technology services in China. Since its inception, Aurora Mobile has focused on providing stable and efficient messaging services to enterprises and has grown to be a leading mobile messaging service provider with its first-mover advantage. With the increasing demand for customer reach and marketing growth, Aurora Mobile has developed forward-looking solutions such as Cloud Messaging and Cloud Marketing to help enterprises achieve omnichannel customer reach and interaction, as well as artificial intelligence and big data-driven marketing technology solutions to help enterprises' digital transformation.

For more information, please visit <https://ir.jiguang.cn/>.

Safe Harbor Statement

This announcement contains forward-looking statements. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates," "confident" and similar statements. Among other things, the Business Outlook and quotations from management in this announcement, as well as Aurora Mobile's strategic and operational plans, contain forward-looking statements. Aurora Mobile may also make written or oral forward-looking statements in its reports to the U.S. Securities and Exchange Commission, in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Statements that are not historical facts, including but not limited to statements about Aurora Mobile's beliefs and expectations, are forward-looking statements. Forward-looking statements involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: Aurora Mobile's strategies; Aurora Mobile's future business development, financial condition and results of operations; Aurora Mobile's ability to attract and retain customers; its ability to develop and effectively market data solutions, and penetrate the existing market for developer services; its ability to transition to the new advertising-driven SAAS business model; its ability to maintain or enhance its brand; the competition with current or future competitors; its ability to continue to gain access to mobile data in the future; the laws and regulations relating to data privacy and protection; general economic and business conditions globally and in China and assumptions underlying or related to any of the foregoing. Further information regarding these and other risks is included in the Company's filings with the Securities and Exchange Commission. All information provided in this press release and in the attachments is as of the date of the press release, and Aurora Mobile undertakes no duty to update such information, except as required under applicable law.

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